



Incorporated April 1, 1995

18th Annual Report - 2012

The 18th Annual Report
of
The City of Summerside

Is Dedicated In Memory Of

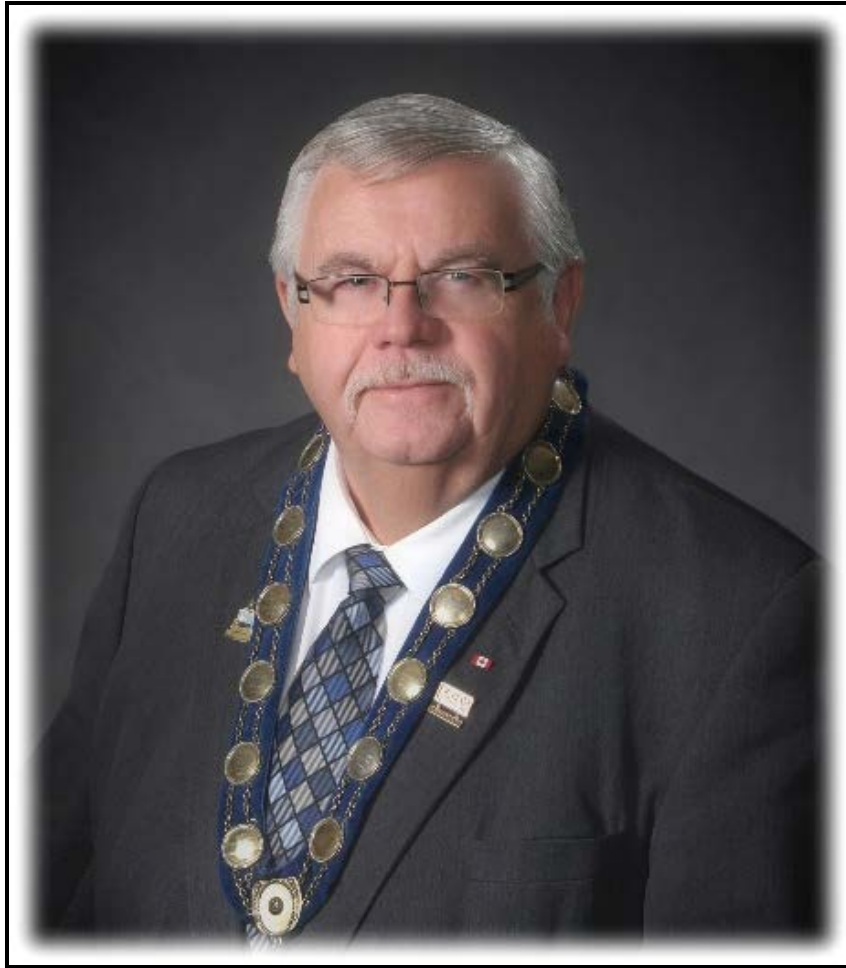


"Roy Laughlin"
Dedicated City Employee
for 40 Years from 1957 to 1997
Who Passed Away August 1st, 2006

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Mayor & Council



Mayor Basil L. Stewart



Deputy Mayor Bruce MacDougall, Councillor Cory Thomas
Councillor Jeff Sullivan, Councillor Ron Dowling,
Councillor Jim Steele, Councillor Peter Holman
Councillor Tina Mundy, Councillor Frank Costa

Chief Administrative Officer & Directors



Gordon MacFarlane -Acting Chief Administrative Officer / Human Resources & Legal Affairs
Aaron MacDonald -Technical Services, David Poirier - Police Services,
Greg Gaudet - Municipal Services, Mike Thususka - Economic Development,
Jim Peters - Fire Services, Bobby Dunn - Community Services

Organization

Organization - Management

Mayor:	Basil L. Stewart
Deputy Mayor:	Bruce MacDougall
Councillors:	Cory Thomas Frank Costa Jim Steele Ron Dowling Jeff Sullivan Tina Mundy Peter Holman
Chief Executive Officer (Acting):	Gordon MacFarlane
Department Heads:	Aaron MacDonald Dave Poirier Greg Gaudet Bobby Dunn Mike Thususka Jim Peters
Solicitor:	McInnes Cooper
Auditor:	Grant Thornton
Population:	14,500
Area:	28.5 sq. km.

2012 Annual Report

Organization - Staff

Administration

Karen Evans

Economic Development

Joanne King
Marlene Campbell

Lori Ellis

Fred Horne

Nancy Quinn

Fire Services

Lawrence LaPierre

Financial Services

Angie Blanchard
Ashley Schurman
Roger Ahern

Diane MacLaren
Mysie Merrett

Kristen Dunsford
Jeannie Short

Cathy Gaudet
Leah Ann Moyer

Human Resources & Legal Affairs

Susan Jeffery

Michelle MacLeod

Michelle Askew

Brian Hawrylak

Municipal Services

Gary McInnis
Chris Cole
Joey McCarthy
Ernie Steele
Everett Moase
John Hastings
Josh King
Fred Gallant
Jason Muttart
Robert McFeely

Sam Arsenault
Robert Irving
Joe Pendergast
Jeff MacDonald
Mike Gillis
David Holt
Jason MacAusland
Larry Blacquiere
Chris Willcock
Lori Gandy

Owen MacDonald
Jeffrey MacDonald
Willie Noye
Allan MacDougall
Paul Cormier
Kevin Gaudet
Paul Kelly
Jordon Bigelow
Brody Cahill
Owen Sonier

Wilfred DesRoches
Jonathan Forster
Adam Blacquiere
Frank Murphy
Randy McCourt
Andrew Peters
Paul MacAusland
Rick Morrison
Ron Gallant
Jamie Rogerson

Police Services

Cathy Arsenault
Richard MacLeod
Dale Corish
Brett Bursey
Troy McGee
Milo Murray
Dennis Sherren
Tanya Yeo-Campbell

Stuart Andrews
Jason Blacquiere
Lorna DeWare
Charlene Ciplolla
Brett Murphy
Amy Walfield
Mike Rioux
Erin Blacquiere

Barry Arsenault
David Buell
Faye Gallant
Ronald MacLean
Ashley MacKenzie
Joe Peters
Lindsay Rogers

Scott Baker
Connie Perry
Grant MacLeod
Shawn McCarthy
Trevor Martin
Wade Ryder
Sinclair Walker

Community Services

Sheila Laughlin
Steven Leard
Chantal Wadman
Melanie Ramsay
Leah Stetson

Trent Williams
Allan McNeil
JP Desrosiers
Wayne Carruthers
Gerard Paznokaitis

Paul Gallant
Dale Martin
Ryan Ellis
Chris Pickard
Ryan Ellis

Sean Murphy
Barb McNeil
Todd Richard
Brenda Hickox

Technical Services

Mary Drummond
Mike Straw

Tony Gallant
Linda Irving

Murray Pinchuk
Thayne Jenkins

Phil Hardy
Clifford Yue

Organization - Volunteers

Fire Services

Marcel Arsenault
James Arsenault
Adam Blacquiere
Craig Blacquiere
James Blacquiere
Jean Bouchard
Dale Cameron
Gordon Campbell
Jeff Bernard
Jason Cameron
Kent Moase
Kenny Culleton
Reginald DesRoches
Steven DesRoches
Jamie Rogerson

Ron Enman
Brent Gallant
Douglas Gallant
Clifford Gallant
Tyler DesRoches
Tony Gallant
Mike Glover
John Hastings
Steve Gunning
Robert Irving
Darren Kelly
Pat Kelly
Paul Kelly
Lawrence LaPierre
Neil Harris

Wallace MacAusland
Jason MacAusland
Josh Cameron
Gordon MacFadyen
Steve MacIsaac
Jamie Thompson
Wayne MacKinnon
Ryan Pinkham
Raymond McCourt
Brian Morrison
Rick Morrison
Tony Perry
Bernie Peters
Robert MacFeely

Tom Peters
Elliott Olscamp
Jason Kelly
Robert Rankin
Danny Richard
Adam Rogers
Chris Ross
Kenny Blanchard
Leo Stewart
Jason McCarville
Barry Whalen
Clay Moase
James MacAusland
Mitchell Cameron

Annual Reports



Summerside City Hall

2012 Annual Report

Mayor

Basil L. Stewart

December 31, 2012

I am pleased to submit the 2012 Annual Report of the Mayor. Another year has passed and I can say it has been another very busy year as usual for the City of Summerside.

The year began with the New Year's Levee at City Hall with hundreds attending during the afternoon. During January the City officially opened the Fit Stop Fitness Centre in Credit Union Place (CUP) on January 7th. The Boston Bruins Alumni Team was in Summerside on the 16th. Robby Burns Day was celebrated on the 21st. On the 25th discussions took place on the new location of the PEI Sports Hall of Fame. Atlantic Figure Skating Competition was on the 27th in Summerside. The Heart and Stroke Fund Raiser Dinner was on the 28th at the CUP. As well on the 30th, I attended the Holland College Student Award night in Charlottetown to present City of Summerside bursaries.

On Feb 2nd I attended the Annual Chamber Presidents Dinner. On the 10th the City was honored to name a new street the Warrant Officer Frank Mellish Street, in memory of Frank Mellish who was killed in action in Afghanistan. On the 8th we held opening ceremonies for Hockey Day in Canada. Ron MacLean and Cassie Campbell were in attendance. Canada's Flag Day was celebrated on the 15th at Summerside Intermediate School. The swearing in of the Junior Mayor and Council was held on the 15th as well. On Islander Day I attended along with over 4000 fans a Summerside Storm Basketball Game at the CUP. The Mayors Tea was held as part of Heritage Week on the 24th and that evening a dinner meeting was held with the Hon Gail Shea. The official opening of the over 55 PEI Winter Games was held on the 17th. Also on that date I attended the Kick-Off for Easter Seals in Charlottetown. A late afternoon meeting was held with Sean Liu owner and developer of property in our City. Later that evening I attended Long Service Award presentations for our Fire Fighters. On the 28th I was in Charlottetown for a meeting with Provincial Minister Wes Sheridan.

March 1st I attended the 5th Anniversary of Simply for Life. On March 7th I attended the Federation of Canadian Municipalities (FCM) Board meeting in Kitchener, Ontario. On the 16th I attended a Sports Hall of Fame meeting in Charlottetown. On the 20th I attended an Atlantic Air Show announcement at Slemon Park. Later that day I was interviewed for the Globe and Mail by their reporter, Jane Taber about our fine City. On the 22nd I attended the opening ceremonies of the Atlantic Pee Wee Hockey Tournament. That day I also attended the over 55 PEI Winter Games medal presentation and awards banquet and the Pauline Simmons Creative Writing Award Presentation. The City's Annual General Meeting and Budget was held on the 26th of March. The following day I spoke to the Summerside Rotary Club regarding our City Budget. On the 29th Murphy's new drug store was officially opened. On March 30th we held a lunch meeting with Hon Gail Shea was held.

The Mayor's Good Neighbor Award was presented on April 2nd. April 4th was the Tourism Summerside Annual Meeting. On the 7th I attended the Prince County Horsemen's Annual Meeting and Awards Banquet. On April 10th our FCM president arrived in Summerside for meetings and the following day we held meetings at the Atlantic Police Academy. The 12th and 13th I attended the spring Atlantic Mayors meeting in Halifax. The 17th I attended the Grand Slam of Curling Official Opening. The 20th I took a tour of the Prince County Hospital Kidney Dialysis unit. The 22nd was the presentation of Medals to the Grand Slam of Curling winners. On April 23rd my mother-in-law Mary Inman Howatt passed away at the age 95. On April 27th was the Official opening of the Chamber Trade Show and on the 28th I attended the Lions Club's Annual Convention.

On May 3rd I attended the official opening of the Callbecks Home Furniture Store. On the 3rd we hosted the PEI Women in Business Association at City Hall. On the 12th I attended the UPEI Graduation. The 16th was the Prince County Hospital Foundation Annual Meeting. The 20th I attended the Wendell Shaw Tribute evening. The 26th was the official opening of the ADL Plant on Reid Drive. We attended the FCM Annual meeting in Saskatoon. The new Medicine Shoppe location was officially opened which I attended.

I attended the Three Oakes Graduation at the CUP on June 21st. On the 23rd was the Official opening of the Highland Gathering and June 27th I attended the Special Olympics Fund Raiser lunch at the CUP. On the 28th was the media conference to announce Atlanticade.

July 1st we celebrated Canada Day. The George Key Senior Trophy for Citizen of the Year was presented to the Prince County Hospital Auxiliary, the Credit Union Youth of the year trophy went to Hannah Graham, and the C Ross MacKenzie Award for contributions to Canada Day went to Brian Hawrylak. I attended a number of events that day as well the Horse Races. The Lobster Carnival Celebrity Dinner was on July 8th. The 12th was the Chamber - Rotary lunch meeting. On the 13th I attended the funeral of our former Police Chief Ian Drummond. On July 14th was the Lobster Carnival Parade and later that evening was the Governor's Plate Races. On the 19th I welcomed the marine

students from the Bahamas with a reception at City Hall. The Price Fixer was officially opened in the Vogue Mall on the 26th. The 27th I attended the Korean War 59 Anniversary and that day was also the 100th Anniversary of the Prince County Hospital.

August 2nd I attended the funeral of former Judge W Chester S MacDonald. His son Sandy served on Summerside Council for a number of years. The 13th we held a meeting with V.O.N. On the 24th was Communities in Bloom and Slemon Park Air Force Park Ceremonies. The morning of the 31st I attended the Atlantic Police Graduation and that evening was the PEI Sports Hall of Fame inductions.

On September 10th I attended the welcome reception for the Holland College students at the new campus on the Waterfront. The 11th we had a delegation in Summerside from across Canada to tour our wind farm. On the 12th we held a meeting with MP Gail Shea and MP Gerald Keddy. The 13th I attended the Atlantic Port Authority Conference in Summerside and brought greetings from the City. The 14th was the kick-off for the United Way. On the 17th we attended a meeting in Charlottetown with the Hon. Wes Sheridan. The 18th was the official opening of GJ's Chicken n Ribs for a ribbon cutting. The 19th was the "Raise a Reader" campaign for the Journal Pioneer. On the 23rd I attended the Police Memorial Service in Summerside. The 26th was the Junior Achievement fundraiser lunch meeting. During the month we also had meetings with Chamber President Todd Clark and Prince County Hospital Foundation President Bill Thompson to discuss emergency surgery services at our Hospital. We were pleased to have the announcement by Minister Currie that the emergency surgery service will remain as is in Summerside.

On October 1st we had meetings in Charlottetown on the proposed new Municipalities Act for PEI. The 6th we attended the Prince County Hospital fundraiser at the CUP with over 1000 people in attendance. The 9th saw the Grey Cup in Summerside, celebrating the 100th anniversary of CFL. As well that evening we had the Mayors Medal of Honor presented to Mr. Walter Riehl. On the 10th the City hosted a Chamber of Commerce Business Mixer. On the 11th we had meetings in Charlottetown with Minister Currie. October 15th I attended the Chambers Small Business Week kick-off meeting. The Charlottetown Chamber of Commerce Business Excellence Awards on the 19th in Charlottetown to honor former Charlottetown Mayor George MacDonald. Oct 20th I attended the Lions Club fund raiser. I then travelled to St. John's to attend the fall Atlantic Mayors meeting. On October 30th I went to Charlottetown to the Lt Governor's House to attend the Queens Diamond Jubilee Medal presentations.

On November 2nd I attended the official opening of Foodland. The 8th was the Retired Teachers of PEI Annual Meeting in Summerside. The 9th we attended a meeting in Charlottetown with Minister Sheridan. On Nov 11th I attended the Remembrance Day Ceremony at Memorial Park and in the evening a banquet at the Legion. To Charlottetown on the 13th for the Throne Speech. The 14th to Toronto for a meeting on the Grand Slam of Curling for the 2014. Met with concert promoters about Sting and Alan Jackson. On the 21st I traveled to Laval for an FCM Board Meeting. I attended the Santa Claus Christmas Parade on November 26th.

December 1st we attended the staff Christmas reception. Kinsmen Christmas Appeal on the 3rd and on the 11th was the volunteer's reception and thank-you at the CUP. On the 12th we held a meeting in Summerside with HMCS Captain and 10 crew members. We hope to have the HMCS visit our city in 2013. On the 22nd we had a new grandson Joseph, born to Major and Holly. And to finish up the year I attended a New Year's Eve celebration at the CUP.

In closing I want to thank my fellow councillors and all staff for their hard work and dedication. Thank you to Executive Assistant Karen Evans for her great professional work. We also thank the Federal and Provincial Governments for their assistance over the past year. As well our Chamber of Commerce, the Summerside Regional Development Corporation, Slemon Park, the Downtown Business Association and all other groups we say thank you. Congratulations and thank you to all who retired during the year.

I want to thank my wife Gail and my family for their support over the past 28 years. The Mayor's office and work is tremendously busy with appointments and meetings. In this report I didn't mention all the special birthdays and anniversaries which I attended during the year. As well there were many office and outside appointments each day that I did not mention in this report.

I want to wish all citizens and businesses all the best in 2013. I look forward to working hard on your behalf in 2013 for this great little City. We look forward to another successful year and more development for our city.

Respectfully Submitted



Basil L. Stewart
Mayor

2012 Annual Report

Acting Chief Administrative Officer

Gordon MacFarlane

December 31, 2012

On behalf of the City of Summerside Administration, I am pleased to issue my first annual report as City Chief Administrative Officer to the Mayor and Members of City Council and to the citizens of Summerside. When I reflect on what was accomplished in 2012, I am very proud of the work we have completed as a team in this City that strives to ensure that all our citizens receive the most efficient level of top quality services as all citizens expect and deserve.

This past year has been one of transition for the Administration of the City of Summerside with the retirements of multiple, long serving staff. As CAO I'd like to take this opportunity to express my sincere thanks to all these people for their contribution to the City of Summerside over their careers. Specifically I would like to thank former CAO Terry Murphy for his tremendous efforts throughout his twenty-one year career with the City and wish him and his wife Joan all the best in their retirement. With any transition comes some level of adjustment and growth and I am pleased to report that the Administration of the City is well positioned to achieve and prosper in our efforts to serve this great City. As City staff, we are given an exciting opportunity to work with Council and our community to create positive change. We take great pride in being both committed citizens and dedicated professionals: who we are is at the heart of what we do - and a vibrant, prosperous Summerside is close to all our hearts. Traditionally, the City of Summerside provides not only "brick and mortar" infrastructure, but also a comprehensive set of municipal services mostly associated with considerably larger cities. City services are provided daily by a dedicated and highly productive City staff that implements City Council policies and administrative direction as cost effectively as possible.

One significant highlight from this past year was the City of Summerside being awarded a Sustainability Award from the Federation of Canadian Municipalities (FCM) for our Wind Farm and Grid Infrastructure Project. FCM recognized the fact that our Grid Infrastructure is designed to make better use of our wind farm's excess energy. The Grid infrastructure uses fiber communications and metering technology to detect excess wind energy in our system in real time and turn on Heat for Less Now storage units in residences and commercial buildings to store the excess energy. That excess energy is then used by the customer for heating as needed. FCM noted that the Heat for Less Now Program offers electricity to the customer at a lower cost which enables both the customer and our Electric Utility to benefit financially while at the same time reducing Greenhouse Gas emissions from the decreased use of furnace oil.

In September 2012 we welcomed the new Holland College Waterfront Campus to downtown Summerside. We see this as a key piece of the puzzle in the redevelopment of our downtown core as well with the education of our young people and the development of the labor pool needed to attract further commercial development to our City. As a municipality we look forward to partnering with Holland College to make these things happen.

Credit Union Place continues to be a major focal point of our recreation program within the City. It is interesting to note that over 51,000 citizens used the walking track in 2012. This group includes a large number of seniors, who use the facility on a daily basis, and thus we believe this facility will pay major dividends with respect to the overall health of our community for years to come. The City's Credit Union Place wellness center truly is a multi-facet facility home to minor sports groups, seniors groups, the Summerside Western Capitals Jr. A hockey team and the Summerside Storm professional basketball organization. The excitement and energy that these user groups bring to our facility and our community is apparent throughout the CUP and we congratulate them all on tremendous seasons in 2012. The City, through Credit Union Place and Eastlink Arena, has built a quality reputation as a host City of major concerts here in Atlantic Canada. Some of the successes of this past year included Brian Adams and John Mellencamp just to name a few.

In conclusion, I would like to thank the great staff, Mayor and City Council we have here in our City. They are second to none and continue to provide our citizens with the dedication and effort that will continue to move our great city forward in a positive manner. And I must point out that in every area for which we are responsible, we are working to manage prudently, invest wisely and advance Council's agenda for a better future for Summerside. With the help of many partners in the community, I am sure we will succeed.

Respectfully Submitted



Gordon MacFarlane
Acting Chief Administrative Officer

Community Services

December 31, 2012

On behalf of Community Services, this 2012 Departmental Annual Report is being presented to the citizens of the City of Summerside.

A landmark feat by the department was the development of a 5 year Strategic Plan which Council adopted in August 2012. The plan was, is, and will continue to be driven through community engagement. The City already provides an excellent supply of parks, recreation and event opportunities and thus the Strategy included little in the way of additional infrastructure requirements. Actions that assist the department in maintaining and managing current services in a sustainable manner seemed to be most needed. Strategic Plan Implementation to implement the 29 strategic actions steps, the Department relies on full-time and part-time staff along with employees available through government agencies and through one of our most valuable resources, our volunteer citizens.

In 2012 the Events Division continued with some fantastic winter events. In February the City of Summerside partnered with the City of Charlottetown and Hockey PEI in hosting Hockey Day in Canada. Week long activities across PEI culminated with the official Hockey Day broadcast live from Summerside in the EastLink Arena at Credit Union Place. The day had many special moments as thousands of fans converged at the CUP to welcome Hockey's official duo in Ron McLean and Don Cherry in front of a record setting 11.4 million viewers nationwide on CBC. Up next, began the push towards the operations of a busy April with the hosting of a sold out Bryan Adams Concert which was hosted only 24 hours before the opening rock was thrown for the 2012 Grand Slam of Curling Players Championships. Close to 35,000 fans visited the CUP for a multitude of events in April. We had a record setting Canada Day weekend with the Cities first hosting of Atlanticade which featured the legendary John Mellencamp in concert amongst the annual celebrations and fireworks at Greens Shore! Other division highlights include: **15,000** concert tickets sold, **135,000** tickets processed at the CUP box office, and **919** conference and meeting bookings with our top client.

EastLink Arena at Credit Union Place provided service to over 30 groups and organizations, hosting 17 Summerside Storm Basketball games, 35 Western Capitals Hockey games, the PEI Provincial 55+ Winter Games, 3 Minor Hockey Tournaments, Atlantic the Figure Skating Synchro Championships, the Atlantic Pee Wee AAA Hockey Championships, the Summerside Figure Skating Club Annual Ice Show, the Summerside Recreational Hockey League Mardi Gras Tournament, the New Year's Eve Celebration, the Chamber of Commerce Trade Show, the Summer Rev it Up Car Show, the Prince County Hospital Grass Roots and Country Boots Fundraiser, and for the first time, the City's annual Remembrance Day ceremony. As you can see, Credit Union Place was a beehive of activity in 2012, besides being the home of Summerside's Minor Hockey Association, the Summerside Figure Skating Club, the Summerside Ringette Association and the Summerside Recreational Hockey League.

Summer program registration revenues grew by 28% plus expanded their services by providing daily water activity opportunities at the Beach at Greenshore. Summer program kayak revenues doubled from 2011 by lowering rental fees. Regular Friday night family movies at Greenshore maintained popularity all summer.

The CUP front desk and the box office became more efficient and effective by realigning services to our valued customers, especially during high demand periods. Modifying our Club Runner system allowed us to link family members into one "Main" account so that all family members get a swipe card. Also, initiating a second front desk work station & till decreased customer waiting times. When looking at "All Access Memberships" plus visits to the CUP, the city saw a 23% increase from 2011 in visits to Credit Union Place, on average, 88 more visits per day.

The Fit-Stop kicked off the year with a Grand Opening ribbon cutting ceremony, a squash tournament, various fitness activities, and refreshments. Growth in gym, squash, and fitness class attendance from October to December 2011 compared the same period in 2012 went from 7,576 visits to 14,825 visits. Squash grew in popularity by offering league play for men, women and youth. Fitness classes began in September, with 13 classes per week, which generated a value added component to full access members as some classes were included or offered at a discount. The Youth Conditioning Course provided us the opportunity to offer education to 12-15 year olds, so they can make healthy and safe choices for exercise. The go!PEI movement has created interest in Credit Union Place and what the City of Summerside has to offer for recreation. Learn to run 5km and 10km programs were huge successes and "Come Try"... beach volleyball, tennis, kayaking, and hydro-biking events were well attended.

The aquatics division facilitated several successful swim meets in partnership with the Dolphin and Master Swim teams. The number of City staff receiving First Aid Training by our Aquatic Manager increased, plus we offered training to private companies which has revenue growth potential. Family activities on Islander Day; children activities on March break; a full two week Red Cross Camp, an 8 week learn to Swim program for 2 schools, and assisting the PEI Autism Society in raising over \$7,000 via a one day swim a-thon were other highlights. The demand for our diverse Aquatic classes (e.g., aqua tot, water spinning, and aqua arthritis) continued to grow along with the popularity of private lessons.

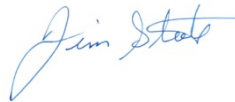
Combined bowling leagues had a small increase in revenue from 2011. Birthdays parties were popular along with the sale of bowling balls to youth members. Fundraisers, Relay for Life, Youth Challenge, Big Brothers & Sisters, as well as hosting the Provincial Youth Program & White Cane Week kept our lanes busy. School winter carnivals and year end parties grew our morning bookings. Kensington High School was the biggest user of the new "Learn to Bowl" program.

The Green Spaces division continued their commitment to maintaining City Parks, trails and outdoor facilities. Staff conducted regular weekly mowing of 80+ acres, removed 240 loads of seaweed from Green Shore, provided quality outdoor sporting facilities, maintained 76 hanging baskets and 28 annual planting beds. The 2 year plan for bringing all 14 City playgrounds up to CSA Standards was completed along with a complete inventory of all playground equipment and amenities. Finally, the city participated in its 18th year of involvement in "Communities in Bloom" program in preparation for the 2014 Circle of Champions Judged Category.

Although the CUP, Canada Games outdoor complex, and other Parks & Open Spaces are valued resources, we must remember that they were built so all residents of Summerside get to enjoy and receive the broad benefits of recreation, in facilities and open spaces that are interesting and energizing; inviting and safe; and financially and environmentally sustainable. And it's through these opportunities that Summerside's residents engage in the life of their community and contribute to its wellbeing!

In closing, I would like to take this opportunity to thank the Community Services staff for another year of hard, skilled work and dedication to their jobs.

Respectfully Submitted



Councillor Jim Steele
Chair of Community Services



Bobby Dunn
Director of Community Services

Economic Development

December 31, 2012

In 2012, Summerside's Economic Development Department continued to provide a high level of service to our current and prospective business clients. Some key highlights from our 2012 activities are shown below:

Social Media

Summerside is regarded as an early adopter in social media among Canadian municipalities, a particularly impressive reputation for a community of our size. To date, we have a total of 2,114 fans on Facebook and 2,525 followers on Twitter. The social media community is actively engaged with our online presence, and we post an average of 4.5 messages a week. Only about half of the following is from Summerside, with the remainder coming from other parts of the Island, other provinces and countries all over the world.

Skills Matcher Tool

After developing the Skills Matcher Tool in 2011, 2012 saw the promotion of this tool to employers and job seekers. The system is designed to match candidates with positions in a seamless manner that is more efficient for both candidates and employers. Candidates enter their skills into a talent pool to be automatically considered for every job opportunity, and employers can enter criteria and receive a list of qualified list candidates to contact at their convenience. The service is free for both candidates and employers. Through outreach and advertising the promotional campaign has reached well over 1.5 million viewers, and we have seen a 19% increase in candidates and 12% increase in employers using the system over the course of the year. <http://summerside.skillsmatcher.ca>.

Available Sites

The Available Sites Tool provides an online listing of commercial and retail properties for current and prospective businesses. Business users can browse properties based on criteria such as size, price and lease/sale. They can email listings to colleagues or generate custom reports of properties that they are interested in. In 2012, the site received 12,846 unique views and there are currently 119 properties listed in the database. <http://summerside.availablesites.ca>.

Investment Website

In 2011, we launched an investment-focused website to promote economic development in Summerside (www.bigpossibilities.ca) that provides current and prospective companies with streamlined access to information and resources related to doing business here. The site is frequently updated and has become the first stop for those seeking information about doing business in Summerside.

Health IT Tradeshow Participation

In November, Summerside's Economic Development Department attended RSNA 2012 – one of the largest annual e-Health tradeshows in North America. A significant marketing and outreach effort leading up to the tradeshow supported our efforts at the event, where we met with 56 companies to discuss expansion or relocation of their operations to Summerside. Companies were impressed with the sophistication of our approach, the facilities offered at the Holman Centre for Health IT firms, and the ease of working with all levels of government. There was also a great deal of interest in the new e-Health specialization being offered through Holland College and the Interoperability Lab being developed by RadNet. The Economic Development Department has since been working to personally follow up with these companies with the goal of bringing more Health IT firms to our community.

In Summary

Summerside is reaping the rewards of some strategic thinking, key partnerships, an aggressive marketing program, and city-led infrastructure programs and investments. Looking ahead to 2013, we will continue to work with, and on behalf of, our growing business community to create a strong investment climate in Summerside. We will continue to aggressively promote our city online and offline, and at home and abroad.

Culture Summerside

The year 2012 started off with well for Culture Summerside as it developed the exhibit, *Replay: A Commentary on Home Ice* for Scotiabank Hockey Day in Canada. Culture Summerside was awarded a Prince Edward Island Museum and Heritage Award for the exhibit on February 19th, 2013. As part of the hockey day activities "The Dressing Room" play was restaged before a full house at the Harbourfront Theatre. The exhibit and the play together attracted approximately 5,000 spectators.

Culture Summerside marked the Queen's Diamond Jubilee with the project, "Where Were You in '52?" through storytelling radio dramas and the annual school Christmas program.

In 2012, Culture Summerside offered numerous public programs and art exhibits, such as National Youth Arts Week, Olde Fashioned Carnival, Ghostwalk, Christmas Tranquility, Night at the Museum, etc. The programmer and archives did numerous offsite speaking engagements. The archives continued its work in digitalization of the collection and historic places profiles in addition to the day to day work of managing the collection and working with researchers. The Lefurgey Cultural Centre was extensively rented for private affairs such as business meetings, weddings and anniversaries parties.

Our summer youth day camps are now advertised through PEI Tourism resulting in fifty percent of the 2012 participants being off Island visitors. Site visitation increased to all of our museums in the summer of 2012; Wyatt Historic House Tours were up 12.6 percent, International Fox Museum by 3.2 percent, with the greatest increase happening at the Bishop Machine Shop Museum which saw a 234.1 percent increase in visitation over 2011. Our twenty-eight day summer festival, Arts in Motion also saw a substantial increase in spectators.

In 2012, Culture Summerside secured from other levels of government, through programming grants, just over seventy-two thousand dollars that went directly back into the community through artist fees, wages, promotion, and services of the creative industries. We accessed employment funding for six summer employment positions to high school and university students working in the tasks of interpretative guides, researchers, data input, and program delivery.

Culture Summerside oversaw the completion of the Cultural study in 2012 and has begun the implementation of the recommendations.

Respectfully Submitted



Councillor Ron Dowling
Chair of Economic Development



Councillor Tina Mundy
Chair of HR & Legal Affairs & Heritage & Culture



Mike Thususka
Director of Economic Development

Financial Services

December 31, 2012

As Chairman of the Financial Services Committee, it gives me great pleasure to present to you this Annual Report on behalf of the Department of Financial Services.

The Department of Financial Services, under the authority of the Chief Administrative Officer, is responsible for the management, custody and control of the finances of the City. To meet these responsibilities, the Department undertakes the following activities:

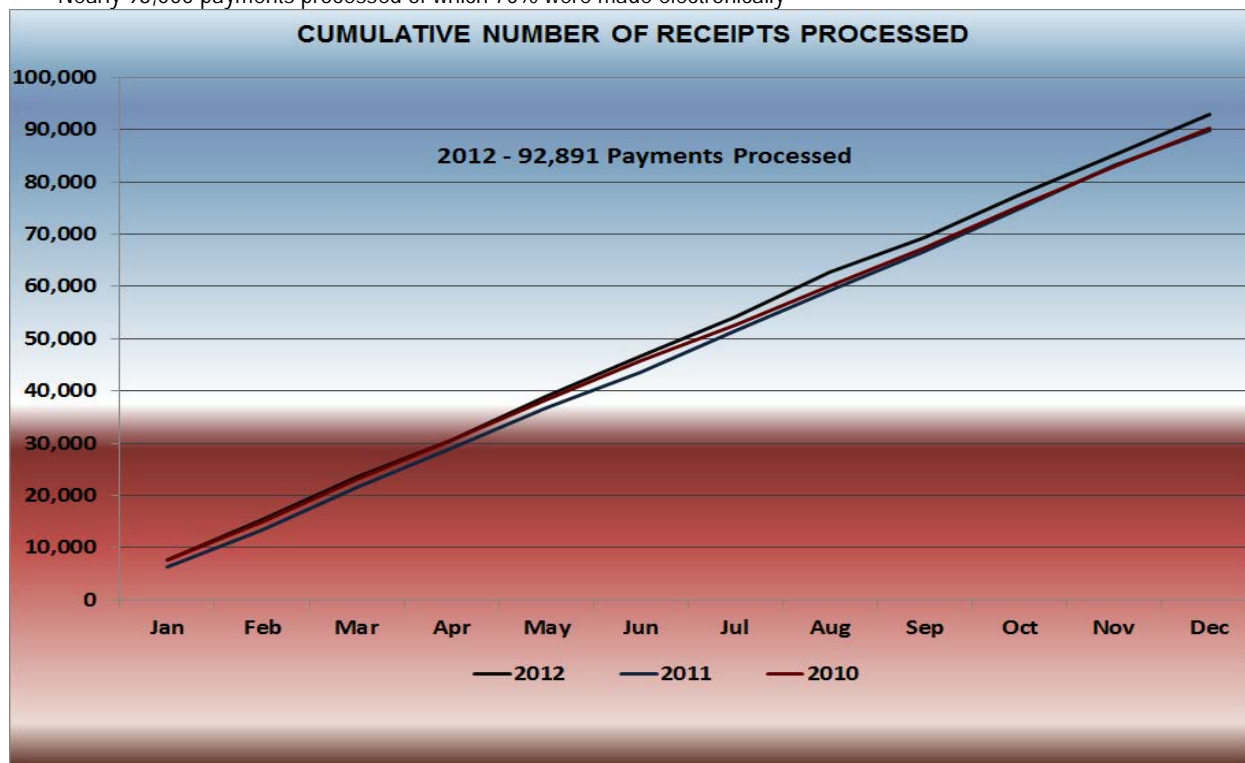
- Daily accounting functions including utility billing, receipts, accounts receivables, payments, accounts payable, and general ledger maintenance;
- Provision of interim financial reports and other information to departments;
- Preparation and coordination of Annual Audited Financial Statements;
- Coordination of the development of the Annual Budget;
- Make recommendations regarding the development, implementation and evaluation of internal controls;
- Make recommendations regarding the appointment of Auditors;
- Risk Management including the securing and management of appropriate insurance coverage;
- Cash and debt management;
- Management and coordination of the following policies:
 - Tendering Policy
 - Purchasing Policy
 - Travel Policy
 - Community Grants Policy
- Liaise with other orders of government in matters relating to taxation and finance;
- Assist the Council, Chief Administrative Officer and other department heads in making the City of Summerside Atlantic Canada's premier city.
- Capital grants administration.

Some highlights of the department's activities for 2012 include:

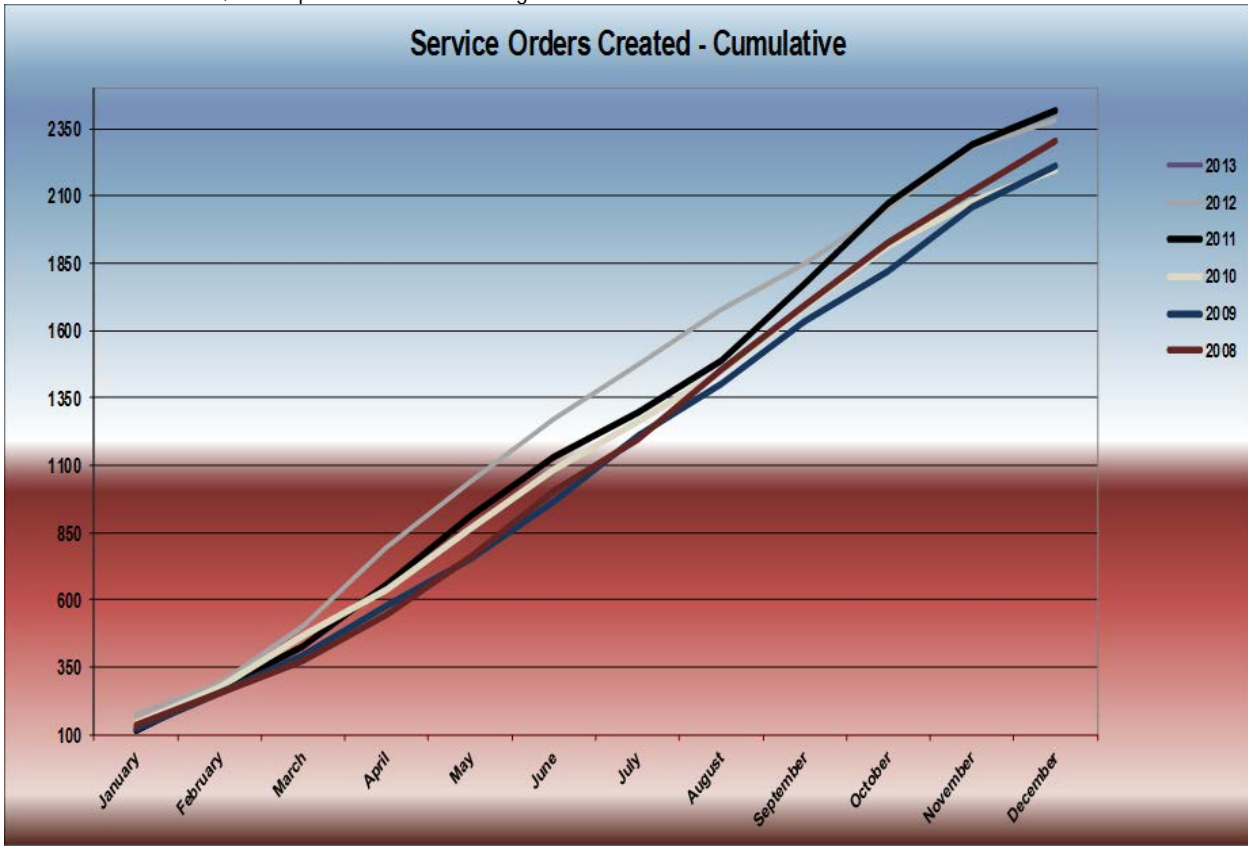
- Approximately 2,200 customer visits per month to the front counter at City Hall



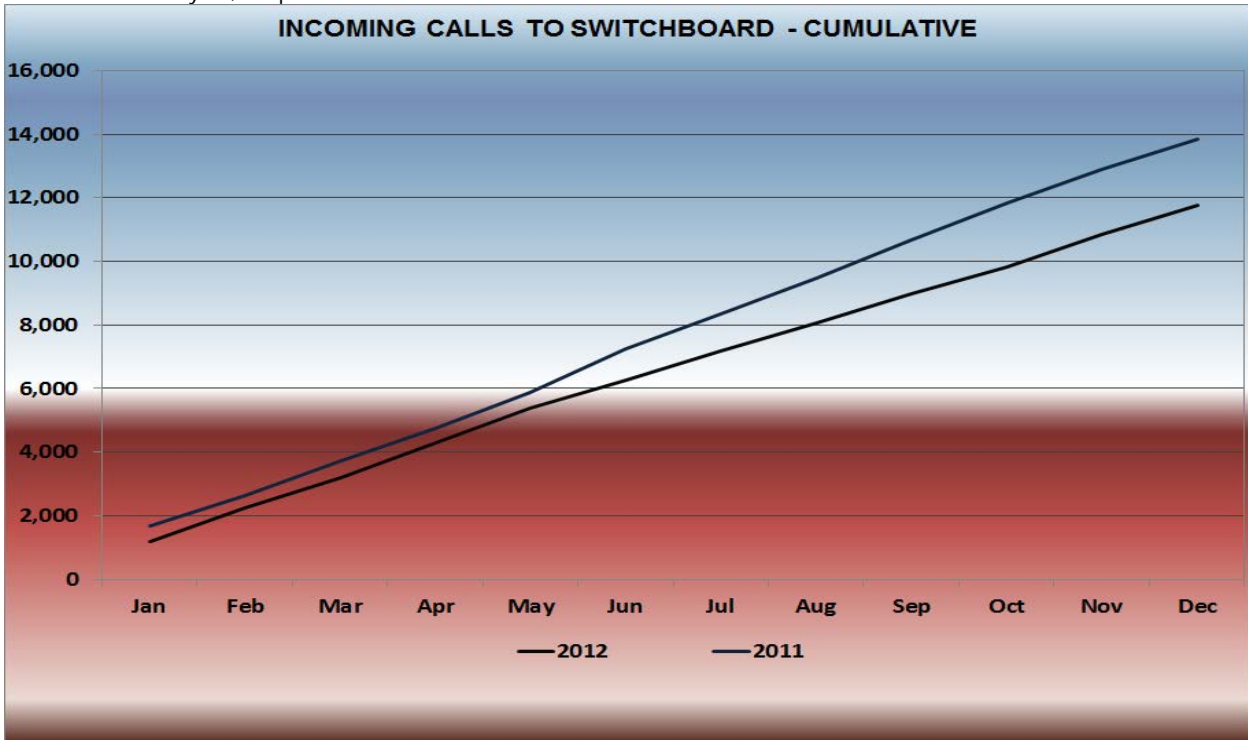
- Nearly 93,000 payments processed of which 70% were made electronically



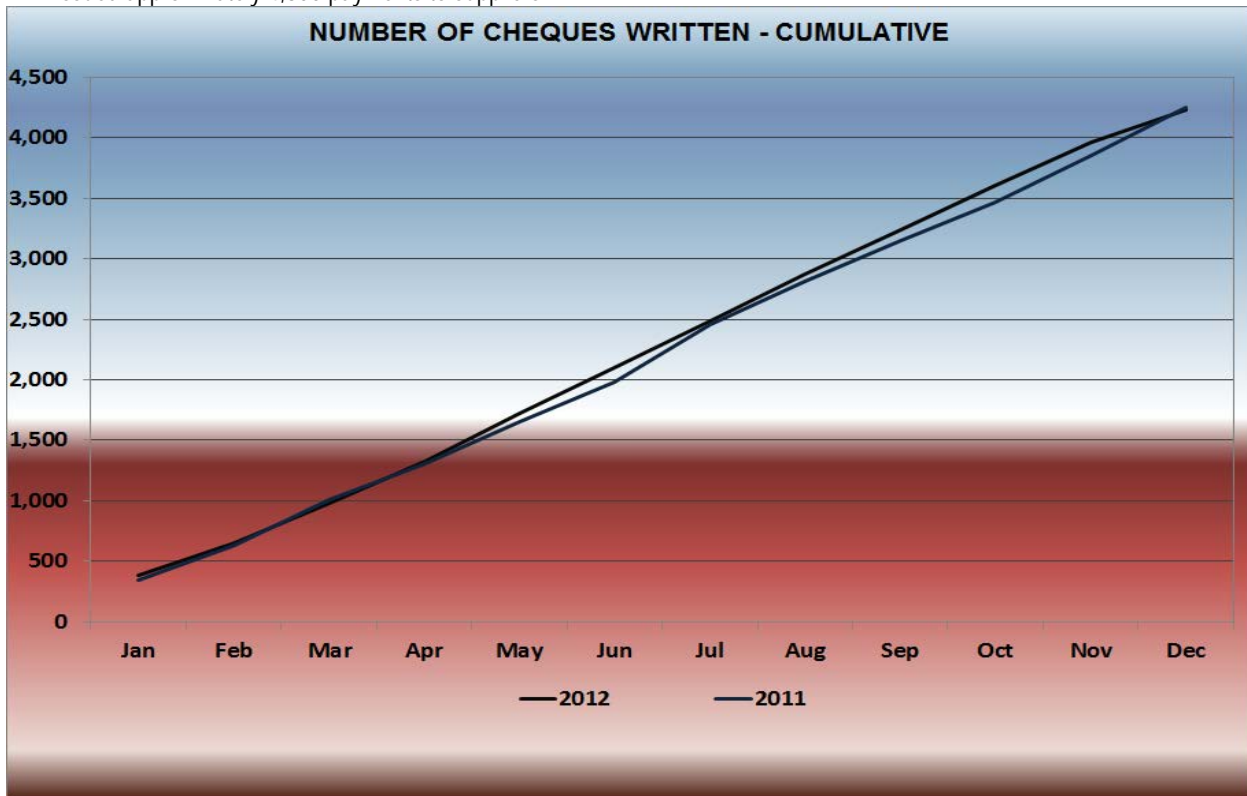
- Handled almost 2,400 requests for service changes



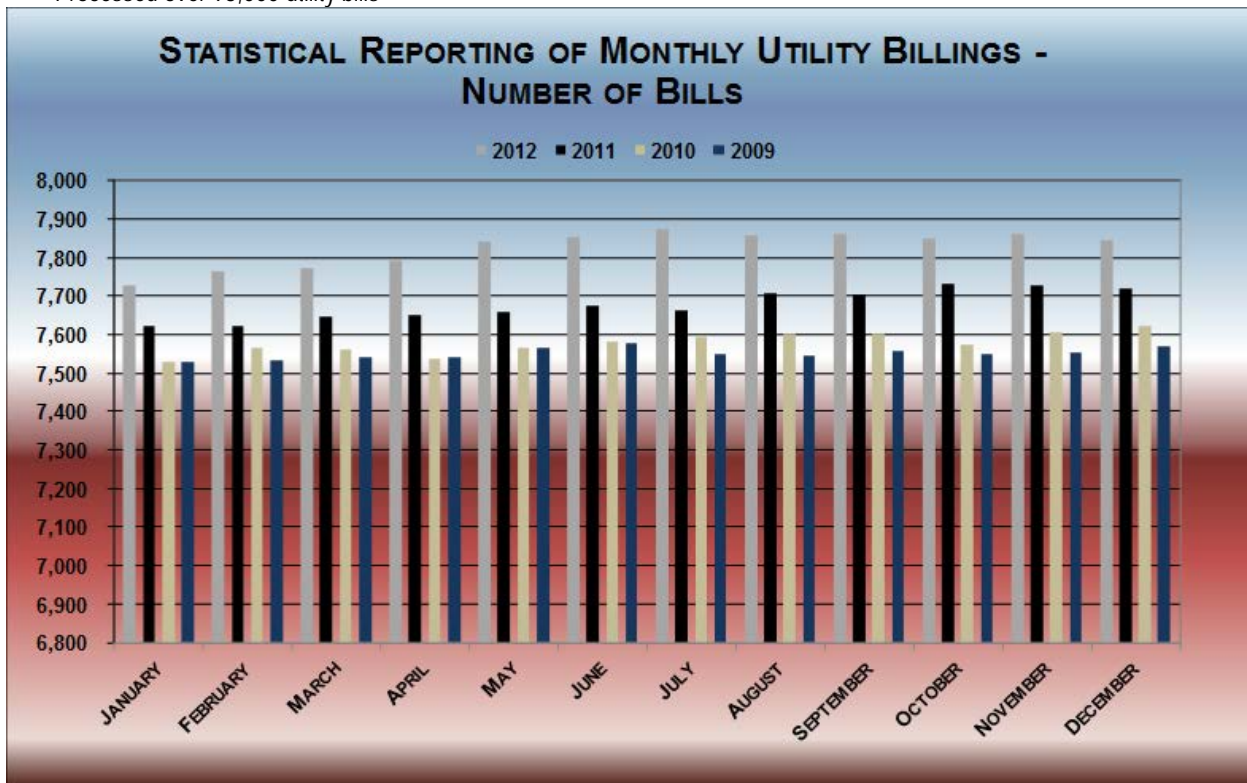
- Handled nearly 10,000 phone calls to the central switchboard



- Issued approximately 4,300 payments to suppliers



- Processed over 93,000 utility bills



Local government exists to provide services to its citizens, and Summerside has extended that service obligation and confidence to our constituents through the coordinated identification and scheduling of our capital improvement needs. In that regard, the planning for public facilities to serve the needs of the community, and the public's support and acceptance of those identified needs, has been very successful in Summerside. Over the years, voters' authorization of City initiatives testifies to this coordinated and cooperative effort on behalf of our citizens and taxpayers in this community.

This past year was another busy and exciting year for Financial Services. On an overall basis, I am pleased with the continued growth in assessment for both the commercial and residential sectors of our tax base, particularly as we recover from the worldwide economic challenges which had serious impacts on the Canadian economy. This growth is the result of establishing the proper environment for business and individuals to live and work.

The City delivers services costing the residents of Summerside approximately \$44 million annually and, as such, it is the responsibility of the employees of the City to provide those services to you the residents. The day to day decisions made by the employees in delivering those services directly affect the quality of those services and the financial resources consumed in their delivery. This dedicated group continues to make sound choices so to this group I again say, *"Congratulations on a job well done"*.

As we close off another year of operation, I would also like to take the opportunity to express my thanks to the Mayor and Council for their support in ensuring that the financial implications of each and every decision they make are paramount. As well I thank our Chief Administrative Officer along with each member of Financial Services for their efforts throughout the year.

Respectfully Submitted



Deputy Mayor Bruce MacDougall
Chair of Financial Services



Kristen Dunsford
Acting Director of Financial Services

2012 Annual Report

Fire Services

December 31, 2012

During 2012, the losses totaled \$270,500 within Summerside Fire Services' coverage area as compared to \$6,912,500 the previous year. Firefighters responded to 205 incidents compared to 200 in 2011. The types of responses included:

	2012	2011	2010
Mutual Aid	1	1	3
Rescue	14	20	19
Alarm Panel	43	57	43
Flue Fires	2	2	0
Dumpster/Rubbish	33	7	5
Electrical	2	0	0
Grass Fires	14	3	3
Vehicle Fires	15	9	10
Structural Fires	15	20	16
Appliance Fires	0	3	1
Accidental False	1	10	0
Malicious False	0	1	0
Miscellaneous	35	35	53
Carbon Monoxide	5	7	2
Cancelled Calls	25	25	33
Suspected Arson	3	3	1

Breakdown of Responses since 2006 are as follows:

Year	Responses	Fire Losses	Fire Deaths
2007	227	\$321,307	0
2008	226	\$464,200	0
2009	197	\$4,235,703	0
2010	188	\$175,500	0
2011	200	\$6,912,500	0
2012	205	\$270,500	0

TRAINING

Fire fighters received a total of 3,247 hours of training for an average of 57 hours per fire fighter. Training Officer, Tony Gallant, organizes the training program for the department.

FIRE PREVENTION

Captain Ron Enman organized the Lunch and Learn Program for students of all elementary schools in the City. As well, Lawrence LaPierre hosted children from schools and daycare centers for fire safety talks at Station One during 2012.

EQUIPMENT

Engine 1	1991 Spartan, 1050 GPM - 800 gallons
Engine 2	1991 Spartan, 1050 GPM - 800 gallons
Engine 3	1995 Spartan, 1050 GPM – 800 gallons
Engine 4	2005 Pierce, 1050 GPM - 2300 gallons
Ladder	2002 Smeal, 1750 GPM – 85 foot
Rescue	2007 Metalfab Custom Rescue Truck
Auxiliary Company	1991 Grumman Olsen
Utility Truck	2007 Ford Van
Command Vehicle	2008 Ford Escape

At the time this report is released, the Summerside Fire Services will have served the citizens of Summerside for 150 years. Our Fire Department is steeped in history with great losses, sadness, and tragedy, as well as great victories, a lot of laughs and good memories. Hats off to our fire fighters of the past, present, and future.

Respectfully Submitted



Councillor Peter Holman
Chair of Fire Services



James Peters
Fire Chief

2012 Annual Report

Human Resources & Legal Affairs

December 31, 2012

On behalf of the Human Resources and Legal Affairs Committee of the City of Summerside, I am pleased to submit the Department's Annual Report for 2012.

This has been a busy, but rewarding year for the department. In addition to providing payroll services, benefits assistance, council support, legal advice, guidance, and representation, health and wellness initiatives for our staff and their families, some of the department's accomplishments have included:

Staffing

The department was busy this past year with job competitions and staffing, including unionized, non-unionized, and management positions as well as student interns and seasonal employees.

Retirements:

Clarence Wedge
Ernest Burke
Terry Murphy
Hal Birch
Marilyn Dawson Barlow
Emmett Curley

Internal Position Changes:

Owen Sonier from Ice Maker to Laborer
Jamie Rogerson from Ice Maker to Laborer
Brian Hawrylak from Communications Officer to Human Resources Officer
John Hastings from Building Inspector to Distribution Supervisor
Robert MacFeely from Labourer to Equipment Operator
Joe Pendergast from Equipment Operator to Working Foreman
Dale Martin from Ice Maker to Working Foreman

New Full-Time Employees

Andrew Peters – Electrical Technician
Mike Straw – Building Inspector
Ashley Schurman - Steno
Ashley MacKenzie - Constable
Brenda Hickox - Ice Maker
Leah Stetson - Ice Maker
Jonathan Forster - Installer
Marlene Campbell - Cultural Programming Coordinator
Richard MacLeod - Constable
Gerald Paznokaitis - Ice Maker
Jeff MacDonald - Apprentice Journeyman Electrician
Jordan Bigelow - Apprentice Journeyman Electrician

2012 saw continued focus on employee engagement and Health and Wellness initiatives including management and supervisor training in Managing the Generations, Communication and Leadership Styles and Team Building, employee activities including fitness challenges, learning and recognition events. The monthly newsletter remains popular as we strive to celebrate city, department, staff, and family achievements while sharing valuable health, wellness, and Occupational Health and Safety information. In May the fifth annual Green Commute Club broke participation records both with staff enrollment and community participation.

In April we honoured our employees achieved long service milestones.

In August, in partnership with the Staff Association we hosted the 6th Annual Employee Family Day, this year at Mill River Fun Park.

In October, The City of Summerside won First Place in Atlantic Business Magazine's 2nd annual Corporate Social Responsibility Awards. The City of Summerside was named the winner in the Sustainability category for companies/organizations with 101 to 500 employees. This is not just a provincial award, but Canada-wide award.

Mayor Stewart stated: "We are very proud of our commitment to being "green" in the services we provide and develop, but above all we are proud of our people who are as committed to living and working the principles we promote. We are proud of our "small city with big ambition" and our dedication to grow responsibly with care for the environment and the preservation of our island and the ocean that sustains us."

Occupational Health and Safety remains paramount in our commitment to the health and safety of our most valuable asset – our people. Training, workplace inspections, active safety committees and a genuine commitment to continually working to compliance is paying dividends employee engagement and organizational trust.

The confidential Employees Assistance Program continues to be provided by Sheppel fgi. Statistics show that the program is well used by the City of Summerside Employees and their families.

In November, the Employee Satisfaction Survey was conducted. Overall employees are extremely proud to work for the City of Summerside and are confident in the leadership at the City. We are very proud that our employees feel safe, engaged and valued. Opportunities to continually improve with more skills training management / supervisor development, and communication have been identified and are a priority in 2013.

In closing I would like to thank the staff of the Human Resources and Legal Affairs Department for their support at more than 100 meetings, interviews and safety training / orientation sessions this year. I appreciate their genuine dedication for our employees, their families and assuring that the City of Summerside remains a challenging, fulfilling, and rewarding place to work while providing exceptional services to the citizens of Summerside.

Respectfully Submitted



Councillor Tina Mundy
Chair of Human Resources & Legal Affairs & Heritage & Culture



Brian Hawrylak
Acting Director of Human Resources & Legal Affairs

2012 Annual Report

Municipal Services

December 31, 2012

As Chair of the Municipal Services Committee, I am very pleased to present the 2012 Municipal Services Annual Report.

In the Public Works Division, the City cleared snow from the streets 23 times, sidewalks 31 times, salted the streets 52 times, salted sidewalks 27 times, cleared the downtown core of snow 10 times, and City Parking lots 23 times and cleared out fire hydrants 4 times. In 2012 public works division spent approximately \$242,000 on new capital equipment such as a new Loader for snow plowing, new storage shed for paint storage, and a new work order system. The following infrastructure was repaired during the year: 34 Driveway culverts, 2 road culverts were replaced, 118 kilometers of roadway were patched, 50 kilometres of sidewalks were repaired, 17 catch basins, hauled seaweed from Green Shore, loaded bio-solids material and performed grass cutting in ditches and vacant lots that are City owned. In 2012 the public works staff completed and presented a crosswalk review of City which changed how staff are marking crosswalks in high vehicle volume areas to make them more visible to the travelling public.

The Water and Sewer Division experienced 19 water main breaks in 2012 and 6 water valves were repaired. The City Water and Sewer Division assisted Technical Services Department in its capital work on new water and sewer main replacements and providing sampling for testing of the mains for potable water before bringing the new mains on line. Staff performed 145 water disconnects, repaired 22 water services, and repaired 8 fire hydrants in 2012. The Staff installed 14 new water and sewer services this year. The staff responded to 92 sewer calls and performed 23 video inspections on sewer laterals and mains were necessary. Staff repaired 20 sewer laterals this year.

In 2012, the Water and Sewer utilities spent approximately \$1,000,000 on infrastructure upgrades, some of those being: the Harbour and MacKenzie Drive lift stations, a new work vehicle, sewer line reconstructions and replacements, abandonment of three well structures (wells already abandoned), a new work order systems, and new water line constructions and replacements. The City continued to chlorinate the water system, take bi-weekly samples to ensure safe drinking water for residents and test for chlorine residuals three to four times weekly. The City will have published on its website all drinking water test results for 2012 by the end of April of 2013.

The year 2012 was the fifth full year of operation for Summerside's tertiary Waste Water Treatment Plant. The treatment plant exceeded effluent quality expectations for 2012. The average total suspended solids were 6 mm/l. The carbonaceous biological oxygen demand averaged less than 15 mm/l for 2012, while our effluent fecal coliform count averaging less than 200 MPN per 100 ml for the year. The biosolids processing/handling facility (N-Viro process) produced 3,874 tonnes of class A fertilizer which was sold to Agromart. The Summerside facility continues to handle all of the hauled septage from the western half of Prince Edward Island and has received in 2012 a total of 897,097 gallons. The Treatment Plant operations were modified slightly to practically eliminate landfill tonnage of sludge products from the plant. The plant's usage flow was 699,267,360 (872,218,600 2011 number) imperial gallons which is a decrease of 19.8% over 2011.

As presented, the Municipal Services had a busy year with the operations of a waste water treatment facility, new constructions/developments throughout the city, a new work order system, capital projects, and weather conditions for 2012. In recognition of this, I wish to take this opportunity to thank the Municipal Services staff for their dedication and hard work during the year.

As Chair of the Electric Committee, I am also very pleased to present the 2012 Electric Services Annual Report.

The Electric Utility's Distribution Sales decreased slightly by 0.7% over 2011 mainly due to a decrease in electric consumption in the commercial sector. The residential sector increased by 1.5%, the commercial sector decreased by 2.3%, the industrial sector increased by 1.7% and lighting decreased by 2.5% for an overall slight decrease in revenue. This was mainly due to the price decrease that occurred on April 1, 2011 and has continued throughout until the end of 2012. The City entered into its new 5 year energy supply contract with NB Power on September 2012 which continues until August 31, 2017 for part of its electricity supply. The City's energy makeup for 2012 came from NB Power at 56.4%, the City of Summerside Wind Farm at 23.1% and the remainder from the supply contract of wind energy from West Cape Energy at 20.5%. The City of Summerside continues into the sixth year of a 20 year power purchase agreement with West Cape Energy and the second year of commercial operations of its own wind farm which saw 43.6% of its energy needs being supplied with renewable energy this year from the wind farm in West Cape and the City's own wind farm; more impressively, the Summerside Electric customers were supplied with 100% wind power for 1,355 hours of 2012 or 15.5% of the time. The City of Summerside's 12MW wind farm has delivered 29,777,000 KWh to Summerside Electric customers which is 1.0% above target performance for 2012. The kilowatt hours sales increased by 1.9% over 2011 largely because consumption was up in residential customer sectors by 5.3% with all other sectors

relatively flat. Revenue from total sales averaged 14.49 cents per kilowatt sold which was a decrease of 2.6% over 2011 due to rate reductions to customers in April of 2011 which continued throughout 2012. Generation at our Harvard Street generating station increased to 966,141 kilowatts hours from 98,016 in 2011. This was to replace energy during the undersea oil leak cable repair which interrupted our purchase contract from NB Power.

Distribution lines were extended on South Drive, St. Stephen Street, Carvell Street, Roy Boates Avenue, and Industrial Crescent to support developments and provide electrical services for a total of 0.5 primary circuit kilometers. In 2012, the Utility had a growth of customers at 114 new customers a substantial increase to 37 new customers in 2011. This resulted in a 2% customer growth for Summerside Electric.

Summerside Electric undertook \$1,200,000 of capital work to enhance infrastructure throughout the utility. Some of those items were a new 2.0 MW generator to replace the old engines removed in 2012, (#2, #3 and #4). Continuing with the second phase of the Grid infrastructure, primary circuit extensions for developments, transformers for developments, two new work vehicles, and new high speed offerings in Route 2 service territory.

Summerside Electric continued its initiative in 2012 with its Heat for Less Now program and its Grid infrastructure projects. The Heat for Less Now program continued throughout 2012 and increased its heating appliances to a total of 125 which have been sold to customers offering them significant savings with electric heat versus oil. There are 56 room heaters, 53 hot water heaters and 16 furnaces sold to customers. The increased annual kWh sales to the electrical utility from this initiative are expected to be 3,597,037 kWh's. The Grid infrastructure project's second phase was started in late December of 2012 and will not be completed until end of July 2013. By the end of 2012 there have been 465 meters deployed in the City of Summerside.

The Summerside Community Network experienced an increase in its customer base of 7.1% in 2012 (683) from 2011 (638) due to the high speed upgrades throughout the system and territory of Route 2. The Summerside Community Network division of the Electric Utility continues to provide a valuable service to those citizens in the western half of PEI who are unable to access other high speed internet services and see local community owned services as valued as well as provide technology support to the operational needs of the City.

As presented, Summerside Electric had a busy year with the operations of the Heat For Less Now program, new constructions/developments throughout the city, the Grid infrastructure project, capital projects and weather conditions for 2012. In recognition of this, I wish to take this opportunity to thank Summerside Electric staff for their dedication and hard work during the year.

Respectfully Submitted



Councillor Frank Costa
Chair of Municipal Services



Councillor Jeff Sullivan
Chair of Electric Services



Greg Gaudet
Director of Municipal Services

2012 Annual Report

Police Services

December 31, 2012

On behalf of Summerside Police Services this 2012 Annual Report is being presented to the residents of the City of Summerside.

In 2012 Summerside Police Services opened 8694 new files compared to 7673 new files in 2011. The actual Criminal Code offences decreased in 2012 to 2202 as compared to 2370 in 2011. Our motor vehicle accident rate has increased slightly from last year with a total of 293 accidents reported compared to 290 in 2011. Of these, 121 were accidents with more than \$1,000.00 damage, and 150 were accidents with less than \$1,000.00 damage. The number of injury accidents has decreased from 35 in 2011 to 22 in 2012, and we were successful again in having a fatality free year.

The general patrol section consists of 18 uniformed positions in addition to six part-time officers. Our members patrol the city 24 hours per day, 7 days a week with visibility being a priority, along with traffic duties, foot patrols, answering calls, school talks, and any other assignment as determined by the shift commander of that particular day. Our police service continues to use the P.R.O.S. (Police Reporting & Occurrence System) as our reporting and filing system.

The Major Crime Unit of the Summerside Police Service is currently comprised of four full time members with one person positioned full time in a Joint Forces Drug Unit with the RCMP. The Major Crime Unit deals with occurrences that require specialized and /or extended periods of investigation into reports of murder, manslaughter, serious assaults including sexual assaults, major break and enters, major frauds, computer crime, car thefts and child pornography investigations. The Unit also assists in conducting search and seizures pertaining to the Controlled Drugs and Substances Act and coordinates court-ordered DNA sample taking. Members on a regular basis assist patrol members with active investigations they have, in supplying information, direction, and any other assistance they can provide with time permitting. This unit also monitors criminal activity and offender trends, and works with CISPEI in identifying target groups in this jurisdiction that are involved in criminal activity as well as providing assistance to local businesses by identifying problems of criminal activity such as fraud, theft, counterfeiting, and internal thefts and formulates solutions to benefit the security of these businesses. The unit also identifies and processes all counterfeit currency that comes to our attention. Members of this unit also assist in VIP visits to the city and participate in crime prevention presentations to the community.

In 2012, the Prince District Joint Forces Drug Unit conducted 37 searches of residences and vehicles, in the Prince County & Summerside area. These searches resulted in the seizure of cocaine, marijuana, hash, hash oil, marijuana plants and synthetic drugs such as ecstasy, methamphetamine and amphetamine along with contraband cigarettes, and prescription medications. Also seized during the searches were rifles, pepper spray, brass knuckles, ninja stars and a prohibited knife. As a result of search warrants executed and arrests in 2012, the JF Drug Section seized drugs with a street value of approximately \$49,000 dollars. There were 18 scales seized as well as over \$21,000 in Canadian Currency which is related to the sale of illicit drugs. As a result of these searches & seizures, 50 people were arrested and 92 drug related charges have been laid along with 20 Criminal Code charges.

This police service also has three members in the Tactical Troop in partnership with our counterparts in the municipal forces and the Royal Canadian Mounted Police. The troop is utilized for crowd control in cases of major disturbances or demonstrations where large crowds are present. This police service also has one member on the provincial Emergency Response Team (ERT).

The traffic by-law officer and patrol members issued 792 municipal by-law tickets in 2012. Under numerous Memorandums of Understanding with local malls, our police service continues to enforce disabled parking and fire lane areas. This police service also continues to utilize the Animal Control Officer to enforce our Animal Control By-Law and this officer provides several hours of dog patrols in the city each week and impounds dogs at large.

Dave Ellis of the Youth Intervention Outreach Program (YIOP) is employed by the provincial government through Community and Correctional Services. His office space is made available for the outreach program in the Summerside Police Services building. The program goal is to decrease the number of youth aged 12 - 18 years from entering the formal justice system. Police officers who have identified youth at risk can make referrals to the outreach program in lieu of formal charges. In 2012, Dave received thirty-two (32) referrals from Summerside Police officers. Typical reasons for referrals include shoplifting, property damage, assault, drug /alcohol use and family conflict.

Some intervention programs offered in 2012 were: Anti-bullying presentations, anger management, conflict resolution, guitar lessons, music productions in conjunction with Summerside Intermediate School, fishing trips, job search, introduction to community organizations, victim/offender mediation, life skills program for kids in custody, and extensive one-on-one counseling. Dave created a program in 2012 named '**Operation Graffiti Wipeout**' which is intended to help curb the graffiti problem in Summerside; The program's goal is to hold offenders accountable for their actions, encourage, and educate offenders to find better ways to express their artistic talent and decrease the amount of graffiti in Summerside. The YIOP offers police officers the opportunity to divert youth away from the formal justice system while still holding youth accountable for their actions. The program helps youth deal with underlying root causes for their behaviour.

Police Services continues to emphasize the importance of ongoing training. During 2012, several members were sent of the Canadian Police College in Ottawa and the Atlantic Police Academy for specialized training. With the implementation of the Police Act in 2010, the mandatory training standards included in the Regulations of the Act will continue in 2013 with a detailed report due by March 31, 2013.

Our Dispatch Centre employs four full-time and two part-time Dispatchers. They receive thousands of calls from the public each year for emergencies and other services. They also monitor over a hundred alarms, our police officers on patrol and conduct numerous computer database queries for them.

Last, but certainly not least, Police Services has a Court Liaison Officer, an Admin Assistant, and a Data Input person, who are all an integral part of our police services team.

We wish to take this opportunity to express sincere thanks to the Police Services staff, for their commitment and dedication throughout the past year.

Respectfully Submitted



Councillor Peter Holman
Chair of Police Services



David Poirier
Police Chief

2012 Annual Report

Technical Services

December 31, 2012

On behalf of Technical Services this 2012 Departmental Annual Report is being presented to the residents of the City of Summerside.

It was a very busy year for Technical Services with building permits issued totalling a value of \$20 million. We are responsible for the administering the Official Plan, zoning, subdivision and building bylaws and providing engineering for the City's water, sewer, electric, street and drainage systems including all capital works.

A comprehensive review of the Official Plan is underway and a working committee is meeting to provide an analysis of the issues and proposals for a vision and development goals for the next 5 years. It is expected that the plan will be completed by the summer of 2013.

Numerous other improvements have been made to our bylaws and in particular, studies have been undertaken to find ways to reduce development costs thus improving the City's competitiveness and will be incorporated into Official Plan proposals for the upcoming year.

The department is organizing a Stakeholders Consultation Session to explore issues related to development and improving the business climate in the City. Planning for the session started in the fall of 2012 and the meeting will be held early in 2013.

The planning office completed the City's Recreation and Green Space Plan – a secondary plan of the City's Official Plan. Developed in consultation with the Community Services Department the plan analyses the distribution of parks by size and develops a framework for future park and greenway development in the City.

The Planning Office has teamed up with Economic Development to create a plan for the Downtown Core. This project will run through 2013 in conjunction with the City's Official Plan development and the Summerside Port Authority's vision for the waterfront area.

Technical Services in conjunction with Municipal Services undertook a major review of the City's Pedestrian Crosswalks in 2012 and developed a comprehensive policy document on future crosswalk development in Summerside.

A number of requests for subdivisions were approved for residential building lots. Other subdivision approvals were granted for minor subdivisions, lot consolidations, appendages as well as commercial, institutional and industrial lots.

A number of residential and commercial site plans were reviewed for conformance with parking and building setbacks to property lines. Staff provided assistance and advice to the public and development community concerning property complaints, zoning bylaw interpretations and other zoning issues. Several requests were processed by Council under the City Official Plan and Zoning Bylaw including official plan and zoning amendments, variance requests, discretionary use requests and conditional use permits. Staff attend and participate at Island Regulatory & Appeals Commission [IRAC] hearings on land use appeals, as required however there were no appeals in 2012.

Development in the city for 2012 has resulted in 189 building permits being issued with an estimated construction value of \$20 million. Construction for 2012 saw 74 new construction starts, 63 additions/alterations to existing commercial and residential buildings. The inspector's position completed approximately 500 inspections this year, relating to both fire and building related inspections.

Staff coordinated various projects with the electric utility, assisted developers in accessing City utility services, overviewed a few make ready applications for Telecommunication companies, issued various permits for residential and commercial constructions, finished the remote generator project being integrated into our power system, initialized and over viewed the #2 generator installation project, maintained substation equipment and completed annually maintenance and reviewed the monthly load.

Water and sewer capital projects carried out in 2012 included the replacement of the water mains on Commerce Crescent and Robinson Avenue and the replacement of sewer mains on Commerce Crescent and Kirk Street. A new water main was installed on Kenmoore Avenue and new sewer main on MacEwen Road. Water and sewer mains were completed to service the new Summerset Manor. The new Harbour Drive lift station was installed.

Staff supervised the construction of a new program room at the Credit Union Place.

Approximately 1.1 km of streets were resurfaced. The City also constructed approximately 1.4 km of replacement (existing) deteriorated sidewalks. West End Trail Phase 8 was completed in 2012. Ditch infilling was performed on Hatley Crescent, Cass Avenue, Wright Street and MacDougall Drive, under the Local Improvement Bylaw. A complete rebuild of Water Street (from Granville Street to Summers Street) was completed in early 2012. Phase Two of the BMX Bike Park was completed in early 2012. Extension of box culvert and drainage swale on Granville Street North was completed in 2012.

The Land Development Office (LDO) software is utilized by staff, for its planning and development applications. The department purchased a new server to house the LDO software as well as ArcGIS for Desktop 10.1, which is the latest version of the GIS software. The City purchased an Enterprise License for ArcGIS products, these products are being utilized mainly by Technical Services and Municipal Works departments and will be available to staff by the summer of 2013, after training and software installation. Data is added to the GIS as it becomes available, such as new streets and trails. The water, sewer and storm drainage system schematics are being updated as new projects are completed each year. This data requires a verification process upon each update. Once verified, the data is catalogued so "as-built" information in regards to the water; sewer and storm sewer system is available on the GIS and can be accessed by users so operations staff have current information. The 911 civic address data and the property assessment data is downloaded from the Province via ftp site on a bi-weekly basis and this data is also used to support our GIS. The civic address and the property assessment information are used daily by the department, as well as the Finance, Municipal Works, Police Services and Economic Development. The City was involved with the Towns of Stratford, Cornwall and Kensington, in a GIS Collaboration Project which was funded by the three levels of government. The City's deliverables were, aerial photography flown in May 2012 (delivered in October 2012) and updates to some of vector data for the City (to be delivered in April of 2013).

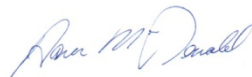
A couple of staff changes occurred in the department this year, John Hastings has moved over to Municipal Services and the position of building inspector has been filled by Mike Straw. Mary Drummond retired at the end of the year and Sandra Corkum has been hired in the steno reception position. We wish John and Mary well and we welcome Mike and Sandra.

In closing, we would like to would like to express our thanks to the Technical Services staff for the excellent cooperation and assistance they have provided over the past year.

Respectfully Submitted



Councillor Cory Thomas
Chair of Technical Services



Aaron MacDonald
Director of Technical Services

Highlights

"The Mayor's Medal of Honor"

Presented by
The City of Summerside
To

Walter Riehl



Walter Riehl & Mayor Basil Stewart

"Volunteers of the Year"

Presented by
The City of Summerside
To

The Lest We Forget Committee of
The George R. Pearkes V.C.
Summerside Royal Canadian Legion (Branch # 5)



Shirley Gauthier, Mike Charbonneau, Vernon Pineau, Joyce Phillips,
Mayor Basil Stewart, George Dalton and Jay Gallant

"Summerside Consolidated Credit Union" "Youth of the Year"

Presented
To
Hannah Graham



Hannah Graham & Sarah Millar

"The Mayor's Good Neighbour Award"

Presented by
The City of Summerside
In Memory of
Her Worship the late Frances O. Perry
To
Wayne Linkletter



Wayne Linkletter, Mayor Basil Stewart. Kitty Wiley, Christine Patenaude

"The George Key Senior Memorial Trophy" "Citizen of the Year"

Presented by
The City of Summerside
To
The Prince County Hospital Auxiliary



Susan Cameron, Georgine Enman & Derek Key

"Junior Mayor & Council"



Junior Mayor
Deputy Mayor/ Financial Services Chair

Councillors

Economic Development Chair
Human Resources Chair
Police/Fire Services Chair
Community Services Chair
Municipal Services Chair
Electric Services Chair
Technical Services Chair

Umara Muhammad
Matthew Downey

Brohan Brennan
Olivia Inman
Kaitlin Morrison
Vanora MacLean
Morgan Boyd
J.J. Oram
Breanna MacDougall

"Report to the City of Summerside"

From

The Junior Mayor & Council 2012

First, the councillors and my thoughts on the tour, and secondly, what suggestions we came up with for the city. Our day around the city was very entertaining and educating. A special thanks goes out to Brian Hawrylak and Councillor Holman for spending the day with us. It was an unforgettable and unique experience and we are very grateful to have been there.

I'll start with the positives:

- We all agreed that seeing Credit Union Place, the wind turbines and the police station were the highlights of the day and are things we would strongly recommend keeping for next year.
- The lunch was great; there was enough time to eat and good food for everyone.
- Going inside a wind turbine, seeing the entire Credit Union Place and seeing how the police do forensic work were the most memorable moments they were all things we probably wouldn't get to do otherwise.
- Overall we agreed that despite a couple of things we disliked, the tour was fun and a great experience.

And now I'll list the parts of the tour we didn't like as much:

- The first part of the day, when we were in city hall, was a bit confusing. We didn't understand a lot of the stuff being said, and it was probably the longest time we spend in one place all day. It would be preferred if this part of the day was made a bit more concise and easier to understand.
- There was some disappointment when we were told that we weren't allowed to go in the basket of the boom truck, so if there's any way that could be brought back it would be appreciated.
- There wasn't enough time at the police and fire stations. At the police station, they had taken out a lot of components they said they would have liked to talk about, and we barely spent 15 minutes at the fire hall before the day was over. These were the two places we would spend more time at if we could.
- The last part we would want different was at the Wyatt Heritage homes, because we didn't get to see a tour of the actual heritage properties, which was something we were looking forward to.

Here are some changes, ideas, and suggestions we had for Summerside. First off, we need more benches and garbage cans on heavily used sidewalks, which would

- Reduce litter, making the streets clean and more attractive.
- Add convenience, as people wouldn't have to find the nearest restaurant or store to throw away their trash first, and can rest if they're taking a long walk to or from school, for entertainment or to go to the store.
- Be great for people like parents of young children, older people that cannot walk for very long distances or people walking while pushing or carrying something, like a stroller, groceries, or a backpack. Giving them a place to catch their breath and rest shortly before they resume their walk.

Our second suggestion is flowerbeds, trees, shrubs, or other plants in front of buildings or along streets. They would:

- Improve the appearance of the city, making the city feel more welcoming and friendly, which is appealing to tourists.

Our third suggestion is wheelchair accessible doors upstairs at Credit Union Place.

- It would make it much simpler for people in wheelchairs to go in and out of the meeting rooms and other spaces.
- It seems expected that all the doors in a public building would be wheelchair accessible, and finding out that they aren't could cause disappointment, confusion, and some problems for wheelchair bound people. It's very important that all people should be able to at least get in a door by themselves.

Our next suggestion is more "green space" in Summerside - public parks, playgrounds, etc.)

- One of the main appeals of anywhere in PEI is the natural attractions of the island, like our trails and beaches. People from the city like to come here to relax and escape busy city life surrounded by buildings, so I think it would be a smart idea to bring more of that to Summerside.
- All people, whether they are tourists or locals, can enjoy a place like a park. There's really no demographic that doesn't like going to a park whether it is to play on the playground, go for a walk, play catch, or just sit and talk with a friend.
- I think it would encourage physical activity in people of all ages and an appreciation for the outdoors and nature.

Our following suggestion is a youth discount at the Credit Union Place.

- It could be in the form of a once a week reduced fees, show your student id get 10% off, or something along those lines.
- Most teens don't have very much income, they work part time jobs if their not too busy with school and can find one, or get an allowance if their parents can afford to give them one, which means many teens can't use the CUP facilities as much as they'd like.

- It would encourage physical activity among youth, the childhood obesity rates in PEI are some of the highest in Canada, I think it would really show initiative and could help lower this rate.
- Skating, swimming, or going to the gym are all safe and healthy activities, if kids are busy doing things like that, it could prevent them from turning to illegal activities for amusement when they are bored.
Next, we wanted to talk about the possibility of an outdoor rink.
- An outdoor rink would help create a sense of community with a common place for people of to go in the winter,
- Due to road conditions or snow in the winter, many people don't even leave the island or Summerside often, and get bored. An outdoor rink would be great reason to go outside and enjoy winter for families or kids who stay in Summerside for the winter holidays.
- Like the previous idea, it provides safe healthy fun for kids, and can also be enjoyed by people of all ages.

Our next suggestion is cleaning snow of the sidewalks earlier on school days:

- The sidewalks can be near impossible to walk on in the mornings, because the snow plow pushes all the snow from the roads right on top of them, or when it doesn't snow the sidewalks are either covered in bumpy uneven ice or melting in to slush, leaving puddles everywhere. It's not safe because a lot of kids have no choice to walk on the road filled with people driving to work, or attempt to walk on top of snow banks, ice, or through water puddles every day.
- For many kids, they cannot just drive to school to avoid the sidewalks, either because their not in bus distance, or maybe their parents leave for work too early to drop them off, leaving them no option but to attempt to walk to school.
- Crossing the roads is especially dangerous, because sometimes the crosswalk is blocked by piles of snow on either or both sides, making kids cross at the wrong places or cross the road diagonally to get to the part of the sidewalk where it's cleared.

A lot of kids wanted another graffiti wall; because they say the current one is always full.

- It could help keep the sides of stores and building in downtown free from vandalism.
- A safe and legal way for kids to express themselves with "street art"

Continue with youth oriented concerts and other activities:

- Students have really been enjoying concerts such as Down with Webster and These Kids Wear Crowns.
- Many people are excited for the upcoming Hedley concert.
- More concerts like that would be greatly appreciated by kids who stay in PEI in the summer or winter break.

Another suggestion we had was to upgrade the Summerside Rotary Library to have some of the features of bigger cities, to make it more useful for kids.

- If the library had open Wi-Fi, where you don't have to sign up for it and can use the Wi-Fi on your mobile device or laptop, it would be helpful for people that don't have internet at home, or want to get all their research done at the same time, web and print.
- More resources for kids that need to study, like maybe a study room where people can tutor others or kids can complete homework with total focus.
- There isn't very much teen literature or magazines, if more were supplied many teens would be interesting in reading it.

A satellite university campus, which means that courses that are taught at UPEI could be taught in places in Summerside, for example in the Credit Union Place, expanding the campus without needing increased physical space at the original location.

- Could help local economy by keeping people who would have gone to Charlottetown for the same classes.
- It could help bring more qualified individuals into our city, and people could get better jobs and still get a university education without leaving home, cutting down costs.
- It would be a tourist attraction, being the first satellite campus in PEI and one of the few in the Maritimes.

A new fire hall:

- The St. Eleanor's and Summerside fire halls could be combined into a new, larger fire hall, instead of having two small fire halls so near to each other, almost overlapping territories.
- There could be a new, more central location, so they can get to everyone, from Summerside and St. Eleanor's faster and more efficiently.
- The firefighters were saying that their current fire hall was too small and can't adequately accommodate their fire equipment, they need more space.

A Youth Centre: Possible locations for the youth centre could be at the place of the old fire hall, or the new skate park.

- We thinking it could take similar shape to something like the Halifax Commons: which has a skate park, and small concert hall (holds about 300) where local bands can do fundraisers and go to open mike nights. Other things it could have are an outdoor swimming pool, basketball nets, etc.
- Once again, we think that this could really give kids a safe alternative to doing illegal things when their bored.
- It would be kept at ages 13-17 to keep it safe for everyone.

Retirements

2012 Annual Report

Retirements

1995	Kenneth MacEwen	2006	Deric Affleck Ian Drummond
1996	Thomas LeBlanc Thomas Martin		Don Forbes Anna Marie MacDonald Betty MacDonald
1997	Ellsworth Campbell Claude Gaudet Gordon Grady Geraldine Grant Nelson Johnston Roy Laughlin George White	2007	Milton Montgomery Blair Phillips Allen Gaudet Ron MacInnis Paul MacWilliams Sheila Williams
1998	Anna Mae Barlow Art Sonier	2008	Roy Hogan Jim Steele
2000	George Arsenaault Donald MacKay Carlyle Newson	2009	Ron Curtis Harry Hutchinson
2002	Gerard Arsenaault Anne Coates	2010	Reg Blanchard Trevor Harris Doris Palmer
2003	Wilfred Gallant	2011	David Griffin Ernest Steele
2004	Alain Cunningham Donald Gunning Jerry Simpson	2012	Hal Birch Ernie Burke Emmett Curley Marilyn Dawson Barlow Terry Murphy Clarence Wedge
2005	Wendell Grady Donald Ferrish Arnold Lamarsh Alan Savidant		

Financial Statements